

To file a complaint please contact Moneydart Global Services Inc. d/b/a Xpress Money (Moneydart) Customer Service at +1-866-8082703 or 1-866-977-3772 before contacting your jurisdiction with a complaint.

After contacting Moneydart Global Services Inc. d/b/a Xpress Money, and in the event, we are unable to resolve your complaint, you have the right to contact our regulator in the state in which you reside. Residents of certain jurisdictions may also consider the following:

Alabama

Online:

www.ago.state.al.us/Page-Consumer-Protection

Hotline:

1-800-392-5658

Telephone Number:

334-242-7335

In Person or U.S. Mail:

Office of Alabama Attorney General Luther Strange
Consumer Protection Section Post Office
Box 300152
Montgomery, Alabama 36130

Alaska

For Alaska Residents Only:

If your issue is unresolved by Moneydart Global Services Inc., DBA Xpress Money, please submit formal complaints with the State of Alaska, Division of Banking & Securities.

Formal complaints must be in writing, please download the form here:

<https://www.commerce.alaska.gov/web/portals/3/pub/DBSGeneralComplaintFormupdated.pdf>

Formal complaint forms may be submitted via:

1. Fax: 907-465-1230
2. Email: msb_licensing@alaska.gov
3. Mail: Division of Banking & Securities PO Box 110807 Juneau, AK 99811-0807

If you have questions regarding formal complaints, please call 907-465-2521

Arizona

Moneydart Global Services Inc. d/b/a Xpress Money is a licensed money service business with the State of Arizona. If Moneydart is non-responsive and if any consumer has any complaints or concerns about an Arizona Moneydart transaction or authorized

delegate, they may contact the Arizona Department of Financial Institutions, 2910 North 44th Street, Suite 310, Phoenix, AZ 85018; Telephone: (800) 544-0708 Fax: (602) 381-1225. An Arizona complaint form may be found at: azdfi.gov/Consumers/Complaints/Forms/ConsumerComplaintForm.pdf.

Arkansas

Arkansas State Bank Department

Online:

www.banking.arkansas.gov/consumer-info/file-a-complaint

Telephone Number:

501-324-9019

California

Online:

www.dca.ca.gov/consumer/complaints.shtml

Hotline:

1-800-952-5210

Telephone Number:

800-952-5210

In Person or U.S. Mail:

Department of Consumer Affairs

1625 N. Market Blvd., S300

Sacramento, CA 95834

Colorado

COLORADO DIVISION OF BANKING, COLORADO MONEY TRANSMITTERS ACT CUSTOMER NOTICE

Entities other than FDIC insured financial institutions that conduct money transmission activities in Colorado, including the sale of money orders, transfer of funds, and other instruments for the payment of money or credit, are required to be licensed by the Colorado Division of Banking pursuant to the Money Transmitters Act, Title 11, Article 110, Colorado Revised Statutes.

If you have a Question about or Problem with YOUR TRANSACTION - THE MONEY YOU SENT, You must contact the Money Transmitter who processed your transaction for assistance. The Division of Banking does not have access to this information.

If you are a Colorado Resident and have a Complaint about Moneydart Global Services Inc. d/b/a Xpress Money, d/b/a Money2anywhere, d/b/a Remit2india and d/b/a Klinnk ALL complaints must be submitted in writing. Please fill out the Complaint Form provided on the Colorado Division of Banking's website and return it and any documentation supporting the complaint via mail or email to the Division of Banking at:

Colorado Division of Banking, 1560 Broadway, Suite 975, Denver, CO 80202,
email:DORA_BankingWebsite@state.co.us, website:www.dora.colorado.gov/dob.

Section 11-110-120, C.R.S. requires that money transmitters and money order companies post this notice in a conspicuous, well-lighted location visible to customers.

Connecticut

Connecticut Department of Banking
260 Constitution Plaza
Hartford, CT 06103-1800

Online:

www.state.ct.us/dob

Phone Number:

860-713-6100

Delaware

Delaware Office of State Bank Commissioner

Online:

banking.delaware.gov/

Telephone Number:

302-739-4235

District of Columbia

District of Columbia Department of Insurance, Securities, & Banking

Online:

<http://disb.dc.gov>

Telephone Number:

202-727-8000

Florida

Moneydart Global Services Inc. d/b/a Xpress Money is a licensed money transmitter under Chapter 560, Florida Statutes. For suspected violations of Chapter 560, Florida Statutes, call Moneydart Global Services, Inc. d.b.a Xpress Money at 866-372-3874 or contact the Florida Office of Financial Regulation, 200 East Gaines Street, Tallahassee, FL 32399-0376, (800) 848-3792.

Georgia

If you are unable to resolve the issue with Moneydart Global Services Inc. d/b/a Xpress Money, you should file a complaint with the **Consumer Financial Protection Bureau (CFPB)**.

Consumer Financial Protection Bureau (CFPB) The CFPB is a federal agency

established by Congress to protect consumers by carrying out Federal consumer financial laws. Go to the following page on the CFPB's website to learn more:
<http://www.consumerfinance.gov/blog/now-accepting-money-transfer-complaints/>

Idaho

Idaho Department of Finance

Online:

finance.idaho.gov/

Telephone Number:

208-332-8000

Illinois

Illinois Moneydart Global Services Inc. d/b/a Xpress Money is licensed under the Illinois Money Transmitter Act. Please contact the Illinois Department of Financial Institutions, toll free at (877) 710-5331 for suspected violation of the Illinois Transmitters of Money Act

Indiana

Department of Financial Institutions
30 South Meridian Street, Suite 300
Indianapolis, IN 46204

Telephone Number:

[317-232-3955](tel:317-232-3955)

Toll-free:[800-382-4880](tel:800-382-4880)

Fax: 317-232-7655

Email:dficomplaints@dfi.IN.gov

Iowa

In Person or U.S. Mail:

Iowa Attorney General Consumer Protection Division
1305 E. Walnut Street
Des Moines, IA 50319

Online:

www.iowa.gov/government/ag/protecting_consumers/index.html

Telephone Number:

515-281-5926

Hotline:

1-888-777-4590

Kansas

Kansas State Customers

Kansas Office of the State Bank Commissioner

Telephone Number

785-296-2266

Online:

<http://www.osbckansas.org/>

Kentucky

Online:

ag.ky.gov/civil/consumerprotection/complaints/

Hotline:

1-888-432-9257

Telephone Number:

502 696-5389

In Person or U.S. Mail:

1024 Consumer Protection Division

Frankfort, KY 40601

Louisiana

Louisiana Office of Financial Institutions

Online:

<http://www.ofi.louisiana.gov/>

Telephone Number:

888-525-9414

Maine

Maine Bureau of Consumer Credit Protection

Online:

www.credit.maine.gov/

Telephone Number:

207-624-8527

800-332-8529 (ME Only)

Maryland

The Commissioner of Financial Regulation for the State of Maryland will accept all questions or complaints from Maryland residents regarding Moneydart Global Services Inc. d/b/a Xpress Money, NMLS ID 1026711 at:

Commissioner of Financial Regulation,
Attention: Consumer Services Unit

500 North Calvert Street, Suite 402,
Baltimore, Maryland 21202
Walk in hours: 9:00 am - 4:00 pm

You may also contact Maryland via telephone at:
Main telephone number: (888) 784-0136
Consumer Service Unit Phone number: (410) 230-6077

You can also fax to:
Attention: Consumer Services Unit
Fax Number: (410) 333-3866

You can also email/scan your document to: DLFRComplaints-DLLR@maryland.gov

Massachusetts

Commonwealth of Massachusetts Division of Banks
Moneydart FT1026711
Telephone Number:
1-617-956-1500
Online:
<http://www.mass.gov/dob>

Michigan

Michigan Department of Insurance & Financial Services
Online:
<http://www.michigan.gov/dleg>
Telephone Number:
877-999-6442

Mississippi

Mississippi Department of Banking & Consumer Finance Division
Online:
www.dbcf.ms.gov
Telephone Number:
601-321-6916

Missouri

Missouri Division of Finance
Online:
www.finance.mo.gov/
Telephone Number:
573-751-3242

Minnesota

Online:

www.ag.state.mn.us/consumer/complaint.asp

Hotline:

1-800-657-3787

Telephone Number:

651 296-3353

In Person or U.S. Mail:

Office of Minnesota Attorney General

1400 Bremer Tower

445 Minnesota Street

St. Paul, MN 55101

Montana

For consumers located in Montana, please contact Moneydart Global Services Inc. d/b/a Xpress Money directly.

NEBRASKA

Nebraska Department of Banking & Finance

Telephone Number

402-471-2171

Online:

<http://www.ndbf.ne.gov/>

New Hampshire

Online:

doj.nh.gov/consumer/complaints/index.htm

Hotline:

1-888-468-4454

Telephone Number:

603-271-3641

In Person or U.S. Mail:

OFFICE OF THE ATTORNEY GENERAL CONSUMER PROTECTION AND

ANTITRUST BUREAU

33 CAPITOL STREET

CONCORD, NEW HAMPSHIRE 03301

New Jersey

Online:

www.njconsumeraffairs.gov/ocp/

Telephone Number:

973-504-6200

In Person or U.S. Mail:

Division of Consumer Affairs Office of Consumer Protection
Regulated Business Section
P.O. Box 45028
Newark, New Jersey 07101

New Mexico

Financial Institutions Division Regulation & Licensing

Online:

<http://www.rld.state.nm.us>

Telephone Number:

505-476-4885

North Carolina

The North Carolina Commissioner of Banks Consumer Services Division will accept all questions or complaints from North Carolina residents regarding Moneydart Global Services, Inc. d/b/a Xpress Money at: 4309 Mail Service Center, Raleigh, N.C. 27699-4309 or call (919) 733-3016, Fax (919) 733-691

North Dakota

North Dakota Department of Financial Institutions

Online:

www.nd.gov/dfi/

Telephone Number:

701-328-9933

Ohio

Ohio Division of Financial Institutions

Online:

www.com.ohio.gov

Telephone Number:

866-278-0003

Oregon

Oregon Division of Finance & Corporate Securities

Online:

www.cbs.state.or.us/dfcs/

Telephone Number:

866-814-9710 (OR Only)

Oklahoma

Online:

www.oag.state.ok.us/oagweb.nsf/ccomp.html

Telephone Number:

405-521-3921

In Person or U.S. Mail:

Office of Attorney General Public Protection Unit

Attn: Investigative Analyst

313 NE 21st Street

Oklahoma City, OK 73105

Pennsylvania

Pennsylvania Department of Banking and Securities

17 N. Second Street, Suite 1300

Harrisburg, PA 17101

Telephone Number:

717-787-1854

800-600-0007

Online:

<http://www.dobs.pa.gov/>

Puerto Rico

Online:

www.ocif.gobierno.pr

Telephone Number:

Metro area (787) 723-8445 Toll free (800) 981-7711

Fax: (787) 723-4225

Email: querellas@ocif.gobierno.pr

In Person:

Office of the Commissioner of Financial Institutions

Centro-Europa Building - Suite 600

1492 Ponce de Leon Avenue (in front of the Performing Arts Center)

San Juan, Puerto Rico 00907

By Mail:

Commissioner of Financial Institutions
ATTN: Complaints Division
Office of the Commissioner of Financial Institutions
PO Box 11855
San Juan, Puerto Rico 00910-3855

Rhode Island

Online:

www.riag.ri.gov/civil/consumer/

Telephone Number:

401-274-4400

In Person or U.S. Mail:

Office of the Attorney General Consumer Protection Unit
150 South Main Street
Providence, Rhode Island 02903

South Carolina

For consumers in South Carolina, please contact Moneydart Global Service Inc. d/b/a Xpress Money directly.

South Dakota

South Dakota State Customers

South Dakota Division of Banking
Telephone Number
605-773-3421

Online:

<http://www.dlr.sd.gov/banking/>

Texas

Moneydart Global Services Inc. d/b/a Xpress Money is licensed under the laws of the State of Texas and by state law are subject to regulatory oversight by the Texas Department of Banking. Any consumer wishing to file a complaint against Moneydart Global Services Inc. d//b/a Xpress Money should contact the Texas Department of Banking.

If you have a complaint, first contact **Moneydart Global Services Inc.,DBA Xpress Money consumer assistance at +1-866-8082703**, if you still have an unresolved complaint regarding the company's money transmitter activity, please direct your complaint to: Texas Department of Banking, 2601 N. Lamar Blvd., Austin, TX 78705, phone: 1-877-276-5554 (toll-free), www.dob.texas.gov

Tennessee

Online:

tn.gov/consumer/index.shtml

Hotline:

1-800-342-8385

Telephone Number:

615-741-4737

In Person or U.S. Mail:

Consumer Affairs
500 James Robertson Pkwy
Nashville, TN 37243-0600

Utah

Online:

attorneygeneral.utah.gov/against_fraud.html

Hotline:

1-800-244-4636

Telephone Number:

801-530-6601

In Person or U.S. Mail:

Division of Consumer Protection
160 East 300 South, 2nd Floor
P.O. Box 146704
Salt Lake City, Utah 84114-6704

Vermont

Online:

www.uvm.edu/consumer/?Page=complaint.html

Hotline:

1-800-649-2424

Telephone Number:

802-828-3171

In Person or U.S. Mail:

Consumer Assistance Program
146 University Place
Burlington, VT 05405

Virgin Islands

US Virgin Islands Division of Banking

Online:

<http://ltg.gov.vi/division-of-banking-and-insurance.html>

Telephone Number:

340-774-7166

Virginia

Online:

www.scc.virginia.gov/bfi/index.aspx

Hotline:

1-800-649-2424

Telephone Number:

802-828-3171

800-552-7945 (VA only)

Washington

Entities other than FDIC insured financial institutions that conduct money transmission activities in Washington State, including the sale of payment of money or credit are required to be licensed. If there are questions or concerns regarding a transaction with Moneydart Global Services Inc. d.b.a Xpress Money please contact the Washington State Department of Financial Institutions at (360) 902-8703 or by mail at: Department of Consumer Services, 150 Israel Road Southwest, Olympia, WA 98504-1200. To file a complaint, please provide: the name of the company, office location, and who you contacted at the company; your name, mailing address, and ten-digit phone numbers; and a simple explanation of the problem, with a list of events in chronological order, making sure to include names and dates. Be specific and as brief as possible. For electronic submission, please complete the form found on the website: www.dfi.wa.gov under Consumer Information: File a Complaint.

West Virginia

West Virginia Division of Financial Institutions

Telephone Number

304-558-2294

Online:

<http://www.dlr.sd.gov/banking/>

Wisconsin

Online:

www.doj.state.wi.us/dls/ConsProt/newcp.asp

Hotline:

1-800-998-0700

Telephone Number:

608-266-1852

In Person or U.S. Mail:

Department of Financial Institutions

Office of Consumer Affairs

PO Box 8041

Madison, WI 53708-8041

Wyoming

Online:

<http://attorneygeneral.state.wy.us/consumer.htm>

Hotline:

1-800-438-5799

Telephone Number:

307-777-5833

In Person or U.S. Mail:

Wyoming Attorney General's Office

Consumer Protection Unit 123 Capitol

Building Cheyenne, WY 82002